



Digital Sensors & Imaging

Extended Product Replacement Warranty

DentiMax, Inc. offers a prorated sensor replacement warranty for damaged or malfunctioning sensors not covered under the limited 2 year manufacturer’s warranty. To secure coverage, at the time of initial sensor purchase, customers must pay a one-time Eligibility Fee for each sensor to be covered. The date of purchase on the customer invoice is the start date for the replacement calculations. Each item covered will be replaced only once and a new Eligibility Fee will be required to cover any replaced item. Upon request by the customer, during the initial 2 year manufacturer’s warranty period, DentiMax, Inc. will provide a loaner sensor while the returned damaged or malfunctioning sensor is inspected by the manufacturer.

The Eligibility Fee and Replacement Prices are as follows:

Eligibility Fee for Extended Product Replace Warranty

Size 2 Sensor	Size 1 Sensor
\$749	\$549

Replacement Prices

Hardware Ownership	Size 2 Sensor	Size 1 Sensor
0 – 24 Months	\$2360	\$2020
24 – 60 Months	\$3499	\$2799

Warranty/Replacement Summary

DentiMax Sensors include a 2–year limited, manufacturer’s warranty. The Extended Product Replacement Warranty supplements the manufacturer’s warranty by providing the following:

- Option to overnight loaner sensor to customer to accommodate for the period of time it takes the manufacturer to inspect and/or repairs sensor(s).
- Five year schedule of reduced replacement pricing for damaged and/or malfunctioning sensors

Cable Repair Service

As long as the sensor is capable of being repaired by our cable repair services, then there is no time or product-age restriction for when a sensor can be sent in for cable repairs. The cost for this service is \$999.00 and requires that the sensor be sent into the factory to be evaluated (to ensure that the module still functions correctly and that the cable repair makes the sensor functional again). The sensor’s housing is sealed, waterproof, and dust-proof; therefore, the sensor’s housing must be opened in order to replace the cable, so a brand new housing is included in the cost for the cable repair. The repaired sensor will be sent back with the same module, a new cable and new housing.

There is a non-refundable evaluation fee of \$200.00. This evaluation fee is included in the \$999.00 cost of the cable repair. If replacing the cable of the sensor will not fix the sensor and bring it to a working condition, the cost of the cable repair (minus the evaluation fee) can be used to purchase a replacement sensor under the extended replacement plan. The same sensor module will be used for the cable repair.

Terms, conditions and prices offered to new customers may change without notice.